

Miolite[®] Polarized Light Therapy Device

INSTRUCTIONS FOR USE

Manufacturer: AMBIOTE[®] s.r.o.
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INSTRUCTIONS FOR USE
Miolite® Polarized Light Therapy Device

Please read this information carefully!

Thank you for purchasing the Miolite® Polarized Light Therapy Device (Miolite®). Please read this information carefully before you start using Miolite®. Keep this leaflet! It contains important information. If you have any questions about Miolite® device, please ask your healthcare provider or the distributor.

Safety Warnings



The device is equipped with special polarized lenses, which can be fragile! Do not shake or strike the unit. Applying excessive pressure to the device or the lens may cause damage and void the warranty!



Only the charger included with the device matches the charging specifications. Don't use any other charger or accessory. Damage resulting from the use of non-compatible accessories is not covered by the product warranty.



Do not disassemble the device. Malfunction caused by disassembling the device is not covered by the warranty!



Use the device only between +5°C/41°F and +30°C/86°F. Do not expose the device to higher or lower temperatures, as this may shorten the life of the appliance and damage the battery.



The surface of the lens can reach +45°C/113°F during operation. Please avoid contact of hot surfaces with your skin or mucous membranes!

Always make the following precautions when using the device. This can help to reduce the risk of fire, electric shock, burns and other injuries.

Caution:

- Unplug the AC adapter from the device before performing maintenance.
- Keep the device away from heat sources and avoid its exposure to direct sunlight.
- Store and use the USB cable only where it can't be stepped on or damaged. Pay particular attention to the cable connector.
- Keep your device and all accessories out of the reach of small children and animals. Small parts may cause choking or serious injury if swallowed.
- This device functions with a lithium battery, which may burst or cause burns if not used properly. To avoid problems, never disassemble the battery.
- Do not expose the Miolite® device to any heat source, such as microwave ovens, stoves, heaters or radiators. Battery may explode when overheated.

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- The device can be disassembled and repaired only by an authorised dealer. Do not let unauthorized persons repair the device.
- Do not place heavy objects on the device.
- In case of lightning or thunderstorms, it is not advisable to use the device outdoors.
- Do not use the device for any purpose other than proper use as outlined in the Miolite® Instructions for Use!
- If you have any further questions, contact your dealer.

Miolite® is an electronic device. As such, do not use your device at petrol stations (service stations) or near to fuels or chemicals. Turn off your device whenever directed by the warning signs or instructions. Your device could cause explosions or fire in and around fuel or chemical storages. Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the device, its parts or accessories.

Proper handling and care

Use the device only as described in this Instructions for Use. Do not disassemble your device.

The expected service life of this device in normal usage (4-5 treatments daily) is approximately 8 years.

Allowing unqualified personnel to service your device may result in damage to your device and will void your warranty.

Do not use or store the device in a dirty or dusty place, since prolonged exposure to dust particles may damage the seals on the plastic casing, increasing the risk of circuit failure inside the device.

Keep the device away from extreme cold or heat. Extreme cold may damage the seals on the plastic outer casing, which may result in moisture condensation inside the device. Do not put the device near to any heat source, such as a stove, fireplace, campfire, heater, or heating outlet, since exposure to heat may affect the plastic outer casing, the casing seals, the internal circuit cards, or the internal connections. Do not store the device in direct sunlight.

Do not hit, shake, or drop the device. The device is designed to withstand normal use but rough handling increases the risk of damage to the plastic outer casing, the casing seals, the lenses, the internal circuit cards, or the internal connections.

Do not use chemicals, solvents, strong detergents, or excessive moisture for cleaning the device. Wipe gently with a slightly damp, soft cloth.

Battery and accessories

Power to operate the Miolite® comes from a rechargeable Li-ion battery.

- The battery may be charged and discharged several hundred times, but like any battery, the power storage capacity will deteriorate with usage over time. When the battery life after re-charging becomes very short, have the battery replaced at an authorized dealer.
- The expected service life of the battery in normal usage (4-5 treatments daily) is approximately 3 years.
- Protect the charger from damage. The expected service life of the charger is approximately 4 years.
- Use only chargers designed for your device. Incompatible chargers can cause serious injuries or damage to your device and can void the manufacturer's warranty.
- Never dispose the device in fire. Follow all local regulations when disposing used devices.
- In order to ensure the maximum lifespan of the battery and the charger, do not charge the device for longer than necessary, since overcharging may shorten battery life.

- If the device is not used for an extended period of time, the battery may lose power and may need recharging.
- Unplug the charger from the power source when it is not in use.
- Avoid exposing battery to very cold or very hot temperatures (below 0°C/32°F or above 45°C/113°F). Extreme temperatures can reduce its charging capacity and lifespan.
- Never use a damaged charger or damaged USB cable.
- Do not bend the USB cable excessively since it could be damaged. In normal usage the expected service life of the USB cable is 4 years.
- There is a risk of explosion if a battery is replaced by an incompatible type.
- Use only the accessories recommended by AMBIOTE® sro., or its authorized service partners. Connect only such accessories to the Miolite® outlet that are approved by AMBIOTE® sro.

After-Sale servicing

Only service partners authorized by AMBIOTE® sro. are entitled to perform servicing of the Miolite® device.

Restrictions on the location of use

Do not turn the Miolite® on or use the device in any location where the use of such a device is restricted or prohibited. The device can cause transmission interference during air travel and should be switched off at all times while you are on an airplane.

Important Notice

AMBIOTE® sro. sells and distributes this device only on the basis that each and all purchasers and/or users of the device have read, understood, and accepted the content of this document in its entirety, prior to the use of the device.

AMBIOTE® sro. is not responsible for loss of or damage to the device for reasons being beyond its direct control. AMBIOTE® sro. is not responsible for damage to the device that results from not following the instructions being in this booklet. Damage to the device caused by failing to follow the instructions being in this booklet may void the product warranty. This document, or any part of its contents must not be copied, or reproduced in any form, or distributed in any form without the expressed written consent of AMBIOTE® sro.

Miolite® by Marta Fenyo

Product Information

What is Miolite® and what is it used for?

Miolite® Polarized Light Therapy Device is a portable medical device following anatomically the shape of the mouth, suitable for treating the mouth and the oral cavity, in particular around the gingival and periodontal parts (i.e., adjuvant therapy for chronic periodontitis) and promoting the healing process and easing the pain in case of wounds in the oral cavity (i.e., chronic oral ulcerations).

The effect of photobiomodulation induced by the light therapy and exerted on the oral mucosa stimulates the tissues and promotes the wound healing process in a natural way, without damaging side effects.

Miolite® Polarized Light Therapy Device is the latest generation of the polarized light therapy devices. Its special design makes it possible to reach the hardly accessible areas of the oral cavity and thus enabling the treatment with polarized light. Its small size and safe applicability make it suitable for comfortable home use for persons over 3 years of age.

Possible fields of application

- Chronic oral mucosal pain (COMP/ burning mouth syndrome (BMS), oral atrophic-erosive lichen planus, mucous membrane pemphigoid, pemphigus vulgaris, oral systemic lupus erythematosus (SLE)
- oral wounds (chronic oral ulcerations)
- adjuvant therapy for chronic periodontitis

The treatment is painless, and it is without any known side effect. In case of proper use, it is not harmful to the treated tissues.

Please read carefully the following information before using the Miolite® device!

Warnings and precautions

In each case consult a healthcare professional about the treatment with the Miolite® device before using it! This preliminary consultation is particularly important if you are:

- pregnant or breast-feeding,
- not sure whether you are pregnant or not,
- suffering from unknown diseases,
- suffering from cancerous diseases.

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- **It is not recommended to use the Miolite® device under the age of 3 years!**
- **Between 3 and 12 years of age use this device only under parental control!**
- In case of fresh wounds wait 24 hours after the medical intervention before beginning the first treatment!
- In case of wounds, the device must not touch the wound, the appropriate lighting distance (2-5 mm) must be carefully kept!

- Take special care of the cleanness of the device in case of treatment of wounds!
- Don't use the device in case of acute inflammation!
- Don't use a damaged or broken device since small parts can get into the oral cavity which can cause asphyxia!
- When using the device:
 - Don't bite or nibble the device!
 - Don't put it in your mouth so deeply that it would result in uncomfortable feeling or irritation (e.g., nausea)!
- Don't use a contaminated device since it can cause infection! Always disinfect the device as it is prescribed in the "cleaning and disinfection section" of this User's Guide.
- The device is made for human use!
- The device due to safety reasons is not operational during charging!
- Please pay special attention when switching on the device not to direct the light of the device into your eyes or the eyes of other people, because it is unpleasant.

Pregnancy, breast-feeding

Currently there are no data available concerning the use of Miolite® Polarized Light Therapy Device during pregnancy and breast-feeding.

The performance characteristics of the device

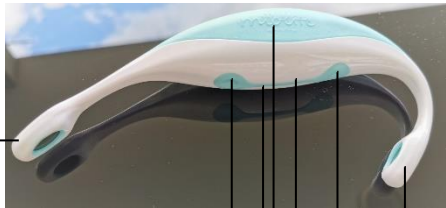
You can find small treating heads at both ends of the Miolite® device. The outer surface of the lower and upper jaws can be comfortably scanned with the help of the treating head being at the end of the straight neck. The other (curved) neck is serving to reach and to scan the inside surface of the upper and lower jaws as well as the gingiva up to the last tooth comfortably and without any special effort, with the natural position of the holding hand.

The shape of the Miolite® Polarized Light Therapy Device is developed on the basis of careful ergonomic experience, to provide good fit with the shape of the palm in case of both right-handed and left-handed people.

Miolite® by Marta Fenyo

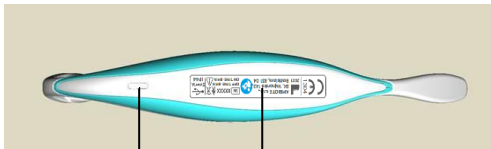
User's Guide

Introducing Miolite® Polarized Light Therapy Device



1. Long treating head
2. On/Off button for the long treating head
3. Operating indicator LED (green)
4. Name of the device
5. Bluetooth connection LED (blue)
6. On/Off button for the short treating head
7. Short treating head

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8. Charging / MicroUSB

9. Serial no. / Information

Operational description

Normal operation

Process		Buttons		LEDS						Buzzer	USB cable	Description
		Left straight	Right curved	Left white	Left infra	Right white	Right infra	Status				
								Green	Blue			
1	Turn On Left button	Pressed	-	On	On	Off	Off	Lights up 1 sec	-	Beep once	Not connected	The device turns on, makes every 4 minutes one short beep, and after 8 minutes turns off
2	Turn On Right button	-	Pressed	Off	Off	On	On	Lights up 1 sec	-	Beep once	Not connected	The device turns on, makes every 4 minutes one short beep, and after 8 minutes turns off
3	Turn Off Left button	Pressed	-	Off	Off	Off	Off	Lights up 1 sec	-	Beep once	Not connected	The device powers Off
4	Turn Off Right button	-	Pressed	Off	Off	Off	Off	Lights up 1 sec	-	Beep once	Not connected	The device powers Off
5	Reset, the device restarts	-	Pressed > 8 sec.	-	-	-	-	-	-	-	-	The device resets itself

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Normal operation

Process	Buttons		LEDS				Status		Buzzer	USB cable	Description	
	Left straight	Right curved	Left white	Left infra	Right white	Right infra	Green	Blue				
6	Start charging (connect the USB cable)	-	-	Off	Off	Off	Off	Blinks every 1 sec.	-	Beep once	Connected	The device starts charging, and the green led blinks
7	Stop charging (disconnect the USB cable)	-	-	Off	Off	Off	Off	Lights up 1 sec	-	Beep once	Dis-connected	The device stops charging the battery
8	Charge completed	-	-	Off	Off	Off	Off	On	-	-	Connected	Charge completed, the green led is on
9	Low battery	-	-	-	-	-	-	Blinks every 0.5 sec.	-	Beep twice	Dis-connected	If the battery's Voltage drops below 3,1V then the green led starts to blink fast, when the device is powered on

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Normal operation

Process	Buttons		LEDS						Buzzer	USB cable	Description	
	Left straight	Right curved	Left white	Left infra	Right white	Right infra	Status Green	Status Blue				
10	Bluetooth connection	Pressed	Pressed	Off	Off	Off	Off	-	Blinks every 1 sec.	-	Connected or Dis-connected	Press both buttons to enter service mode. The blue led is blinking, indicating that the device is discoverable and is ready for a Bluetooth connection.
11	Bluetooth connected	-	-	Off	Off	Off	Off	-	On		Connected or Dis-connected	If a Bluetooth connection is established, the blue led is on

How to use Miolite® Polarized Light Therapy Device?

There are two switch buttons on the surface of the Miolite® device that can be used to turn on either one or the other treating head (see page 17).

In case of wounds and/or the lack of epithelial tissues in the oral cavity, it is recommended to switch on the treating head, which is more suitable for reaching the target surface in the most comfortable way. Thus, we recommend to use the treating head at the end of the straight neck (long treating head) for healing the lesions around the lips (e.g. wound) and the outer surface of the gingiva, while the inner surface of the gingiva being towards the palate and the throat can be reached most easily with the curved treating head (short treating head).

Figure 1. - Usage of the Miolite® device for the treatment of the outer surface of the gingiva

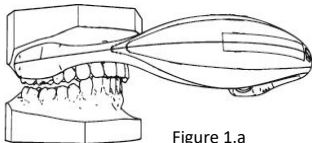


Figure 1.a

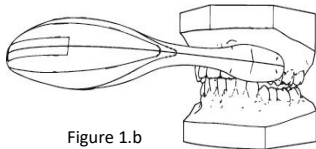


Figure 1.b

Figure 2. - Usage of the Miolite® device for the treatment of the inner surface of the gingiva

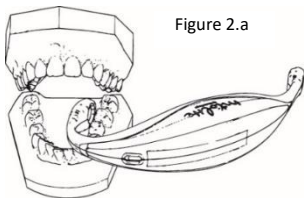


Figure 2.a

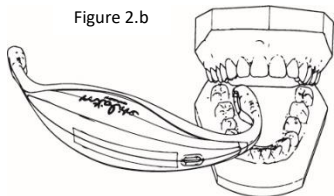


Figure 2.b

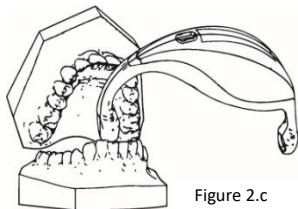


Figure 2.c

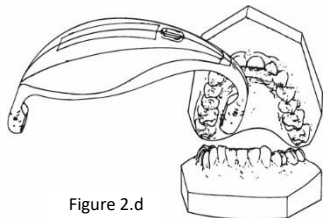


Figure 2.d

Setting the ideal treatment distance and starting treatment

- Before starting the treatment be sure to perform the cleaning procedure as described in the “Cleaning and Disinfecting” part of this Instructions for Use!
- Press the button belonging to the chosen treating head (see page 17).
- Hold the light emitting window of the treating head at about 2-5 mm distance from the surface to be treated inside the mouth (and also when used outside the mouth).
- During operation the device gives a beeping noise after each period of 4 minutes.
- By pressing the button again switch off the device when the treatment is finished.
- Please perform the cleaning procedure again, as described in the “Cleaning and Disinfecting” part of this Instructions for Use!

Long-lasting continuous use

In order to avoid overheating, the device will automatically switch off after 8 minutes of continuous use.

You should wait 5 minutes before the next treatment to avoid the excessive heating of the device or the treating heads.

In case of overheating, the device gives 3 beeps and turns itself off automatically. Only after reaching the normal operating temperature can the Miolite® device be used again.

Treatment of Chronic oral mucosal pain (COMP)

- The entire surface affected by COMP must be scanned systematically, so that the light coming from the treating head will be directed always onto the given surface.
- The distance of the light emitting window should be about 2-5 mm from the treated surface and the treatment should last for minimum 4 minutes and maximum 8 minutes for each part of the surface to be treated (for each light spot).
- The treatment should be performed twice a day.
- If there is no improvement within 2 weeks, please contact your doctor before the continuation of the treatment.

Treatment of oral wounds (chronic oral ulcerations)

- In the case of fresh wounds wait one day (24 hours) before beginning the first treatment with the Miolite® device!
- In case of line shaped wounds, hold the treating head of the device (longer axis of the ellipse-shaped window) perpendicularly to the wound, as it is shown in figure 3.
- Take special care during the treatment of the wound so that the flange of the treating head must not touch the treated surface!
- The light emitting window should be at about 2-5 mm distance from the treated surface and the treatment should last for minimum 4 minutes and maximum 8 minutes for each part of the surface to be treated (for each light spot).

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- Hold the window of the lamp above a given surface, and then move it to the next surface to be treated, until scanning the entire length of the wound with the light beam of the appropriate treating head.
- The treatment should be performed 2-3 times a day.
- If there is no improvement within 1 week, please contact your doctor before the continuation of the treatment.

Figure 3. - Usage of the Miolite® device in case of line shaped wounds

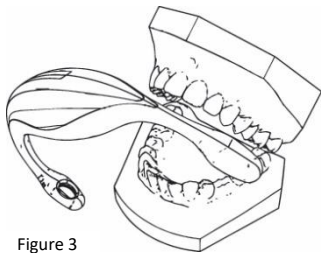


Figure 3

Adjuvant therapy for chronic periodontitis

- The entire surface affected by chronic periodontitis must be scanned systematically so that the light emitted by the treating head is always directed onto a given area.
- The light emitting window should be at about 2-5 mm distance from the treated surface.
- Treat along the entire gingival and periodontal parts systematically keeping the light beam perpendicularly to the treated surface for 8-8 minutes on the outer as well as the inner surface of the gingiva respectively on the upper and lower jaws.
- The treatment should be performed twice a day.
- If there is no improvement within 2 weeks, please contact your doctor before the continuation of the treatment.

Side effects

No side effect is known in the case of proper use of the device. If you experience any side effect during the use of the device stop using the device and immediately contact your doctor or the official distributor of the device!

Contraindications

The Miolite® device must not be used:

- **within 24 hours in case of fresh wounds,**
- **in case of acute inflammation,**
- **in case of fever,**
- **in case of diseases of unknown origin,**
- **during spasmodic seizure,**
- **in case of unconscious patients.**

In case of malignant tumorous diseases in the oral cavity, the treatment with the Miolite® device is forbidden in the oral cavity.

Usage in case of children

Use the Miolite® device only for patients above the age of 3 years!

Use the Miolite® device in case of children between 3 and 12 years of age only under parental supervision!

Battery level

The battery level of the Miolite® device is indicated by a green light between the switch buttons. The battery discharge is indicated by a flashing green light and 2 fast beeping sounds. In this case, please connect the charger cable to the device and plug the charger into a power outlet. The charging process is indicated by a slowly flashing green light. The battery is charged when the slowly flashing green light turns to a continuous green. When the battery is charged, first unplug the charger from the Miolite® device and then from the wall outlet.

If the device is not in use for several weeks, the battery can be drained so it may need to be charged before use.

Attention! The device cannot be used during charging!

Cleaning and disinfection

Perform the cleaning procedure described below before and after each use of the Miolite® device!

- Directly apply the recommended *Sonett Surface Disinfectant ready-to-use solution** special surface disinfection spray (or a similar disinfectant composition: vegetable alcohol – ethanol 70%, natural essential sage oil – certified, organically grown < 1%,

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natural essential lavender oil - certified, organically grown < 1%, water up to 100%) on both treating heads of the lamp.

- Wait for minimum 1 minute in case of using Sonett Surface Disinfectant or the required time which is prescribed in the instruction for use of other similar disinfectants.
- After this both treating heads could be wiped off (with alcoholic surface disinfecting wipes) but it is not necessary in case of using Sonett Surface Disinfectant because it evaporates after spraying and leaves no residue.
- After disinfecting wait until device dries and only then use it or put it back in the packaging.

*Manufacturer: Sonett GmbH, Mistelweg 1, 88693 Deggenhausen, Germany

Do not use any other cleaning fluid or any other method for cleaning the Miolite® device, since it can damage it!

Use only disinfectant from a trusted manufacturer to clean and disinfect your Miolite® device!

Always disinfect the Miolite® device before and after each use in order to avoid infection or cross infection!

Bluetooth

Bluetooth is a proprietary, open wireless technology standard for exchanging data over short distances from fixed and mobile devices, creating personal area networks with high levels of security.

The Bluetooth connection in this device is for servicing and repairing purposes only!

Reset the device

There may be cases when the device does not respond to switch buttons. In this case it is necessary to reset your device.

For doing this, press and hold the On/Off button of the short treating head for 8 to 10 seconds. The device will restart automatically.

Malfunction

In case of malfunction, the device can not be switched on, the blue and the green LED s flash 3 times and 3 beeps can be heard. In this case, please take the device to an authorized and qualified service partner.

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Malfunction

Process		Buttons		LEDS						Buzzer	USB cable	Description
		Left straight	Right curved	Left white	Left infra	Right white	Right infra	Status Green	Status Blue			
1	Left side over-temperature >48C	-	-	On	On	Off	Off	-	-	Beep 3x	-	In case of overtemperature, the device powers down itself
2	Right side over-temperature >48C	-	-	Off	Off	On	On	-	-	Beep 3x	-	In case of overtemperature, the device powers down itself
3	The device wont turn on	or pressed	or pressed	-	-	-	-	It should be lit up	-	It should beep once	Try to connect USB cable	If the device wont turn on, first try to plug in the charger. If it does not help, service is needed.
4	Green led doesn't work	-	-	-	-	-	-	faulty	-	-	-	Noticeable, Service needed
5	Blue led doesn't work	-	-	-	-	-	-	-	faulty	-	-	Noticeable, Service needed
6	Left side white led doesn't work	-	-	faulty	-	-	-	-	-	Beep 3x	-	Noticeable, service needed, automatic power off
7	Left side infra led doesn't work	-	-	-	faulty	-	-	-	-	Beep 3x	-	Unnoticeable, service needed, automatic power off

Malfunction

Process	Buttons		LEDS						Buzzer	USB cable	Description	
	Left straight	Right curved	Left white	Left infra	Right white	Right infra	Status Green	Status Blue				
8	Right side white led doesn't work	-	-	-	faulty	-	-	-	-	Beep 3x	-	Noticeable, service needed, automatic power off
9	Right side infra led doesn't work	-	-	-	-	faulty	-	-	-	Beep 3x	-	Unnoticeable, service needed, automatic power off
10	Overcurrent	-	-	-	-	-	-	-	-	Beep 3x	-	In overcurrent state the device powers off automatically
11	Charging problem, the device wont charge	-	-	-	-	-	-	-	-	-	-	Service needed

In case of an accident or injury during the use of the Miolite® device

If personal injury or accident occurred while using the device, please contact the manufacturer/ distributor at the following contact details:

AMBIOTE® s.r.o.

Vajnorská 142, Bratislava - 831 04

Slovakia

Tel.: +421 918 882 668

email: info@ambiote.com

You can also report such a case directly to the State Institute for Drug Control (ŠÚKL) in Slovakia:

Štátny Ústav pre Kontrolu Liečiv (ŠÚKL)

Kvetná 11, 825 08 Bratislava 26

Slovakia

Tel.: +421-2-50701 111

Content

1pc Miolite® Polarized Light Therapy Device

1pc charger

1pc USB cable type C

1pc Instructions for Use

In micro cardboard packaging.

Meaning of symbols



	CE mark with the identification number of the certifier
	Manufacturer
	ATTENTION! Read the instructions before use!
SN	Serial Number
on time	Maximum treatment time
off time	Cooling time between two treatments.
IP44	IP protection level
	ATTENTION! Read the important warnings and precautions in this Instruction For Use!
	B rating device
	Disposal in a household waste bin is prohibited!!

Technical data

Operating temperature:	5°C/41°F ... 30°C/86°F
Storage temperature:	5°C/41°F ... 40°C/104°F
Operating and storage relative humidity:	15% ... 90%
Operating and storage air pressure:	750 ... 1060 hPa
Light emitting diodes:	
• White led:	4100K Neutral White
• Infra led:	850 nm - 150°
• Status indicator led:	Green/Blue

Battery

- Type: KEEPOWER ICR 18500-150PCM
- Capacity: 1500 mAh

USB connector

- Water resistant, USB type C connector

USB Charger

- Type: GlobTek, GTM86100-1005-W2E-USB
- Charging parameters: 5V DC – 2.0A

Manufacturer

AMBIOTE® s.r.o.
Vajnorská 142, Bratislava - 831 04
Slovakia

Limited Warranty

The manufacturer warrants that this product is free of defects of material, design, and workmanship for the period of twelve (12) months from the original purchase date as indicated on the sales receipt. Retain your original sales receipt since it may be required to qualify for warranty servicing or replacement. The warranty does not include the battery! If, during the period of warranty, this product proves to be defective under normal use and servicing, you should return the product to the retailer from whom it was originally purchased. The liability of the manufacturer is limited to the cost of repair and/or replacement of the unit under warranty.

Return of the product for warranty servicing should happen to the original vendor.

Warranty Conditions

- The warranty is valid only upon presentation of the proof of purchase consisting of original invoice or sales slip confirmation, indicating the date of purchase, dealer's name, model, and serial number.
- The manufacturer reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the product from the dealer.
- The manufacturer's obligations are for repair of the defective part and at its discretion, replacement of the product (service exchange unit).

INSTRUCTIONS FOR USE
Miolite® Polarized Light Therapy Device

- Warranty repairs must be carried out by the manufacturer. The warranty does not apply for repairs carried out by non-authorized persons, and the warranty will not apply for any repairs or damage caused by such unauthorized repairs.
- Repair or replacement under the terms of this warranty gives you an extension to, or a new start to the period of warranty. Repair or direct replacement under the terms of this warranty may be fulfilled with a functionally equivalent service exchange unit.
- The warranty is not applicable in cases other than defects in material, design, and workmanship. The warranty does not cover the following:
 - Repair and replacement of parts due to normal wear and tear.
 - Abuse or misuse, including but not limited to the failure to use this device for its normal purposes, or in accordance with the Instructions for Use and maintenance.
 - The device has been used with accessories not approved by the manufacturer for use with this device.
 - Failure of the product arising from incorrect installation or use not consistent with expressed technical and safety standards, or failure to comply with product manual instructions.
 - Accidents, or any event beyond the control of the manufacturer caused by, but not limited to, lightning, water, fire, public disturbances.
 - Unauthorized modifications of the product to comply with local or national technical standards in countries for which the device was not originally designed.

- Damage of the battery caused by overcharging or failure to use in accordance with the specific instructions of care outlined in the product manual.
 - Repairs performed by non-authorized service centers and opening of the device by a non-authorized person.
 - The model and serial number on the product has been altered, removed, or made illegible.
 - The battery has been charged by other than the original, approved battery chargers.
 - Exposure to moisture, dampness or extreme thermal or environmental conditions or rapid changes of these conditions.
 - Spillage of food or liquid on the device.
- This warranty does not affect the consumer's statutory rights, nor the consumer's rights from the dealer from their purchase/sales agreement.
 - This warranty will be the purchasers sole and exclusive remedy and neither the manufacturer nor its subsidiaries or distributors shall be liable for any incidental or consequential damages for breach of any express or implied warranty of this device.
 - Repaired or replaced products may include new/or refurbished components and equipment.

Troubleshooting

PROBLEM	SOLUTION
Unit switches off	Battery is low, connect the charger.
The unit does not charge	Check the charger cable. If damaged, replace cable or charger. If it still doesn't charge, contact your distributor!
Battery drains too fast	Replace the battery. Please contact your distributor!
Unit freezes	Try to reset the device by pressing and holding On/Off button of the short treating head for 8 to 10 seconds. If nothing happens, contact your distributor!
Unit switches off while the blue and the green led flashes 3 times and 3 beeps can be	The device is overheated. Wait until it cools down and try to switch it on. If the problem persists, contact your distributor!

heard. (See in Malfunction table)

Unit cannot be switched on while the blue and the green led flashes 3 times and 3 beeps can be heard. (See in Malfunction table)

Unit cannot be switched on

Unit cannot be switched on

Unit is overheated or has a serious malfunction.

Wait until it cools down and try to switch it on. If problem persists, contact your distributor!

Try to reset the device by pressing and holding the On/Off button of the short (curved) treating head for 8 to 10 seconds. If nothing happens, contact your distributor!

Battery is low, connect the charger.